



5TH MUNICIPALITY OF ROME  
ASL ROMA 2 5TH DISTRICT

# *Guide to the Social and Medical Services of the 5th District*

YEAR 2018



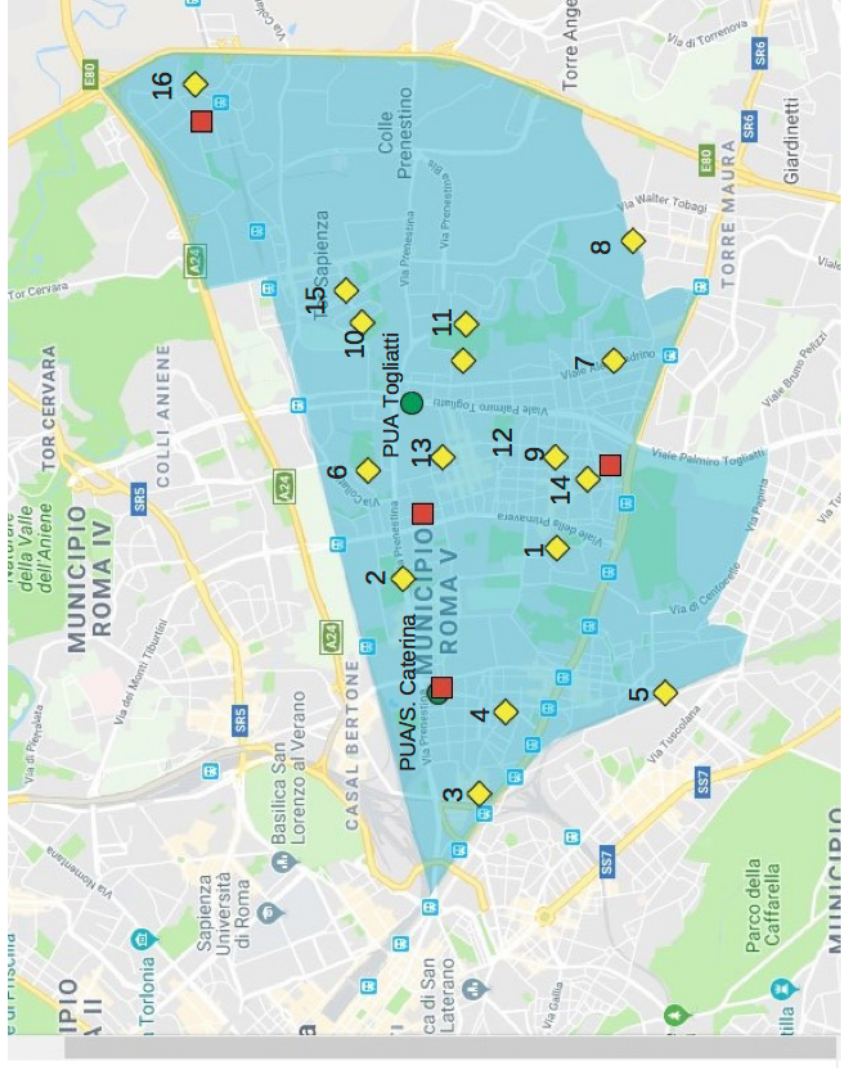
REGIONE  
LAZIO





# MAPPA MUNICIPIO ROMA V PUA CENTRI ANZIANI E POLIAMBULATORI

- PUA S. Caterina della Rosa
- PUA Togliatti
- Poliamb. BRESADOLA
- Poliamb. SAN FELICE
- Poliamb. LA RUSTICA
- Poliamb. CASA della SALUTE
- ◆ 1. CASILINO 23
- ◆ 2. VILLA GORDIANI
- ◆ 3. DE MAGISTRIS
- ◆ 4. TERESA FRASSINELLI
- ◆ 5. ISIDORO DI CARACE
- ◆ 6. VALENTE
- ◆ 7. ALESSANDRINO
- ◆ 8. CASA CALDA
- ◆ 9. FRASSINI
- ◆ 10. MORANDI
- ◆ 11. LEPETT
- ◆ 12. LUIGI PETROSELLI
- ◆ 13. NINO MANFREDI
- ◆ 14. SANDRO PERTINI
- ◆ 15. MICHELE TESTA
- ◆ 16. VITO FEDERICI



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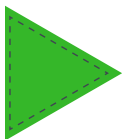
**42** Social Emergency Call Centre - SOS

This work was carried out in a collaborative  
way by:  
5th Municipality of Rome and Asl Roma 2 5th  
District

Prima Edizione Ottobre 2018 - previsti aggiornamenti periodici  
- Ultimo aggiornamento 15 Ottobre 2018







# SINGLE ACCESS POINT (PUA)

## PRESENTATION

The Single Access Point (which we will call PUA for short) is the gateway to the social and medical services of the 5th District. It deals with:

- **welcoming** citizens and listening to their needs;
- **providing information**, and guiding citizens through the services, which are supplied by both the District and the Local Health Authority (ASL) in the District itself, as well as by other public and private organisations present locally;
- **analysing the need** of the citizen, through professional guide of the social workers;
- **sending the citizens to the specific types of services**

## BENEFICIARIES

Citizens who live in the 5th District of Rome.

## WHERE TO GO

**Via Niccolò Forteguerri 4 c/o la Casa della Salute S. Caterina della Rosa** (zone Pigneto-Quadraro-Casilino-Gordiani)

opening hours (direct access):

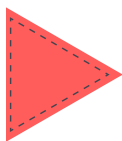
Tuesday, Thursday, Friday 9,00 – 13,00   Thursday 15,00 – 17,00  
tel. 06/51008525 - 06/51008451

**Viale Palmiro Togliatti, 983, at 5th Municipality** (zone

Centocelle-Alessandrino-Quarticciolo-Tor Sapienza-La Rustica-Tor Tre Teste-Casetta Mistica-Omo-Centro Direzionale)

opening hours (direct access):

Monday, Tuesday, Thursday 9,00 – 13,00   Thursday 15,00 – 17,00  
tel. 06/69607626



## MUNICIPAL SOCIAL SERVICES

### PRESENTATION

The municipal Social Service provides various services to the citizens, and it is divided into specific areas of intervention.

**Adults:** advice and elaboration of projects for the social reintegration.

**Seniors:** assistance and support to old people in conditions of social vulnerability.

**Children and families:** assistance, support, and parenting aid. Supervision and child protection before difficulties, and shortcoming in the parental role.

**Disabled people:** assistance and guiding in the system of the social and assisting services.

### BENEFICIARIES

Citizens who live in the 5th District of Rome.

### WHERE TO GO

**PUA via Niccolò Forteguerri 4 c/o la Casa della Salute S.**

**Caterina della Rosa** (zone Pigneto-Quadraro-Casilino-Gordiani)  
opening hours for the direct access:

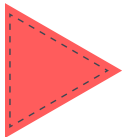
Tuesday, Thursday, Friday 9,00 – 13,00 Thursday 15,00 – 17,00  
tel. 06/51008525 - 06/51008451

**PUA viale Palmiro Togliatti, 983 at 5th Municipality** (zone

Centocelle-Alessandrino-Quartuccio-Tor Sapienza-La Rustica-Tor Tre Teste-Casetta Mistica-Omo-Centro Direzionale)

opening hours for the direct access:

Monday, Tuesday, Thursday 9,00 – 13,00 Thursday 15,00 – 17,00  
tel. 06/69607626



## CASA DELLA SALUTE

### WHERE TO GO

Via Niccolò Forteguerri 4 c/o la **Casa della Salute S. Caterina della Rosa**.

### PRESENTATION

La Casa della Salute is a public facility, which belongs to the District, Regional Headquarter of reference for the social and health needs and assistance needs. In particular, it deals with chronic diseases. It is a real, competent, and appropriate answer to the different types of health needs and assistant needs, an answer that can realise prevention interventions and promotion of good health.

### ADMINISTRATIVE DOSSIERS

- **Health care refunds** timetable of the reception of the paperwork: 8.30/13.00

Monday and Wednesday –direct access-

- **Healthcare services received abroad** timetable of the reception of the paperwork: 8.30/13.00 Monday and Wednesday – direct access-

### ISSUING OF THE PRESCRIPTION OF FOOD FOR CELIAC DISEASE, AND AUTHORISATIONS FOR RARE DISEASES

Opening hours: Wednesday 8.30/12.00 – Thursday 14.00/17.00 - direct access

### PROJECT "CURARE CON CURA" ("TAKE CARE WITH CARE")

The project is addressed to patients with a complex disability, in order to facilitate and organise a personal health project. To get an appointment, you can call the operations centre at the following number: 800.894.336

PRESENTATION - FOLLOWS--->

Opening hours: from Monday to Friday 8.30/14.00  
Monday and Thursday 14.00-17.00

## **PATH OF ASSISTANCE IN DIAGNOSIS AND THERAPY**

Paths of assistance and integrated management of chronic diseases.

Active paths include:

- 1) Diabetes
- 2) Chronic Obstructive Pulmonary Disease

To access the paths, the prescription of a General Practitioner is required.

## **ORAL ANTICOAGULANT THERAPY (TAO)**

(also at BRESADOLA Polyclinic Via G. Bresadola, 56

Opening hours: Monday -Tuesday-Thursday 9.00/11.00)

Monitoring of treatments with oral anticoagulants. To access the services, the prescription of a General Practitioner is required.

Opening hours: Wednesday and Friday 8.30/11.00

## **ADULTS' PRIMARY CARE CLINIC (also at SAN FELICE Polyclinic Via degli Eucalipti, 14)**

The Adults' Primary Care Clinic is the facility dedicated to the provision of first level health services in General Medicine. It is addressed to citizens from the age of 14, on the whole territory, and it consists into a network of General Practitioners. Open on Saturdays, Sundays, holidays and Pre-holidays.

Opening hours: 10.00/19.00 - Saturday and Sunday - Pre-holiday  
14.00/19.00

-direct access-

## **CHILDREN'S PRIMARY CARE CLINIC**

The Children's Care Clinic is the facility dedicated to the provision of first level health services in Paediatrics.

PRESENTATION - FOLLOWS--->

It is addressed to children up to 14 years of age, on the whole territory, and it consists into a network of Paediatricians of free choice.

Open on Saturdays, Sundays, holidays and Pre-holidays.

Opening hours: 10.00/19.00 - Saturday and Sunday - Pre-holiday 14.00/19.00

-direct access-

## **PRIMARY CARE UNIT (UCP)**

It consists into a form of association of General Practitioners that provides basic welfare services; the activity is addressed to the patients of the participating doctors.

Provided services:

- Medical examinations of General Medicine
- Prescriptions of medications
- Specialist examinations
- Diagnostic Investigations
- Issuing certifications

Opening hours: From Monday to Friday 10.00 - 19.00 -direct access-

## **CARE SERVICE CONTINUITY**

**(also at SAN FELICE Polyclinic Via degli Eucalipti, 14)**

(former Emergency Medical Care). You can call the Operation Centre at the following number to get an appointment:

Tel. 06570600

Opening hours: from Monday to Friday 20.00 - 8.00 - Saturdays and pre-holidays, from 10.00 to 8.00 of the following working day.

## **EXEMPTIONS FOR PATHOLOGY**

Opening hours: from Monday to Friday 8.30/12.00 - Saturday 8.00/11.00 - Tuesday 14.00/16.00 -direct access-

PRESENTATION - FOLLOWS--->

## **VOLUNTARY ASSOCIATIONS:**

**- SPORTELLO DONNA (ASSOLEI Association against gender violence and discriminations)**

Opening hours: Wednesday 9.00/12.30 info and reservations  
366.3811787

**- ANED HEMODIALYSIS, DIALYSIS, AND TRANSPLANTATION NATIONAL ASSOCIATION**

Opening hours: Monday 9.00/12.30

## **HOSPICE - PALLIATIVE CARE**

Palliative care assistance in facilities accredited to the National Health Service (Hospice)

Opening hours: 9.00/13.00 Monday, Wednesday and Friday -direct access-

## **R.S.A.**

It receives requests for assistance and care in residential and semi-residential facilities for non-self-sufficient people (RSA)

Opening hours: 9.00/13.00 Monday, Wednesday and Friday -direct access-

## **PAIN THERAPY CENTRE**

The centre is able to respond to requests for pain treatment of the patients who suffer from chronic and neoplastic diseases. To access the service, the prescription of a General Practitioner is required.

## **MULTIDISCIPLINARY SURGICAL CENTRE**

The surgical centre consists of an operating block where surgeries and ambulatory surgery are performed, such as: General Surgery, Plastic Surgery, Orthopaedic Surgery, Proctologic Surgery, Vascular Surgery, and Urological Surgery.

To access the service, the prescription of a General Practitioner or a Paediatrician of free choice is required.

**PRESENTATION - FOLLOWS-->**

## **REQUIRING AUTHORISATIONS FOR THE MEDICALLY ASSISTED PROCREATION, OUTSIDE THE REGION**

For information, collection and delivery of the forms, please contact the District Administration Office.

## **APPROVAL OF THE DECLARATION OF INTENT FOR ORGAN DONATION**

For information, collection and delivery of the forms, please contact the District Administration Office.

## **DIALYSIS CENTRE**

Complex Operational Unit (U.O.C.) Nephrology and Dialysis – Regional Reference Centre S.Eugenio Hospital

Dialysis shift: 7.00/13.00 even days – 7.00/19.00 odd days

## **IMAGING**

**(also at BRESADOLA Polyclinic Via G. Bresadola, 56 for Radiology and Diagnostic Mammography)**

- Radiology
  - CAT Scan without radiocontrast agents
  - Diagnostic Mammography
  - Magnetic resonance Imaging of the limbs and the extremities.
- To access the service, the prescription of a General Practitioner or a Paediatrician of free choice is required.

## **TEMPORARY PRESENT FOREIGNERS' CLINIC (STP)**

**(also at SAN FELICE Polyclinic Via degli Eucalipti, 14**

Opening hours: from Monday to Friday 9.00/12.30)

Urgent or essential outpatient treatments due to illness or accident.

Opening hours: from Monday to Friday 8.30/12.00 – Saturday 8.00/11.00 -Tuesday 14.00/16.00 -direct access-

PRESENTATION - FOLLOWS---->

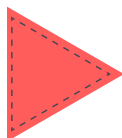
## **SPECIALIST POLYCLINIC**

To access the service, the prescription of a General Practitioner or a Paediatrician of free choice is required.

### **Casa della Salute S.CATERINA DELLA ROSA Via Nicolò Forteguerra, 4**

Outpatient services are provided for the following specialised branches:

- |                                       |                              |                          |
|---------------------------------------|------------------------------|--------------------------|
| - Anaesthesia                         | - Endocrinology              | - Dentistry              |
| - Angiology                           | - Physiatrist                | - Orthopaedics           |
| - Cardiology                          | - Geriatrics                 | - Otolaryngology         |
| - General Surgery and Plastic Surgery | - Gynaecology and Obstetrics | - Respiratory Department |
| - Dermatology                         | - Internal Medicine          | - Rheumatology           |
| - Diabetes Specialist                 | - Neurology                  | - Urology                |
| - Ultrasound Diagnostic               | - Ophthalmology              |                          |



## **POLYCLINICS**

### **Casa della Salute S. CATERINA DELLA ROSA Specialist Polyclinic, Via Nicolò Forteguerra, 4 GO TO THE PARAGRAPH CASA DELLA SALUTE**

### **BRESADOLA Specialist Polyclinic, Via Giacomo Bresadola, 56**

Outpatient services are provided for the following specialised branches:

- |                         |                              |                  |
|-------------------------|------------------------------|------------------|
| - Angiology             | - Geriatrics                 | - Dentistry      |
| - Cardiology            | - Gynaecology and Obstetrics | - Orthopaedics   |
| - General Surgery       | - Internal Medicine          | - Otolaryngology |
| - Dermatology           | - Neurology                  | - Urology        |
| - Ultrasound Diagnostic | - Ophthalmology              |                  |
| - Physiatrist           |                              |                  |



## **SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14**

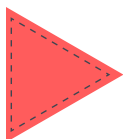
Outpatient services are provided for the following specialised branches:

- Cardiology
- Neurology
- Dentistry
- Otolaryngology
- Endocrinology
- Ophthalmology
- Orthopaedics
- Urology

## **LA RUSTICA Specialist Polyclinic, Via della Rustica, 218**

Outpatient services are provided for the following specialised branches:

- Cardiology
- Gynaecology
- Urology
- Diabetes Specialist
- Ophthalmology
- Ultrasound Diagnostic
- Orthopaedics
- Otolaryngology



## **MULTI-PURPOSE OFFICES**

### **PRESENTATION**

- CUP Single Reservation Centre
- Cash desk for the payment of outpatient services and clinical analysis
- Exemption for income
- Exemption for civil disability
- Exemption for foreign citizens
- Assignment of the ID number for Temporary Present Foreigners (STP)
- Release of ENI card –only for EU citizens without TEAM card, non-resident, and in socially fragile conditions (unemployed).
- Optional support
- Choice and revocation of the doctor

## **BENEFICIARIES**

All people living in the 5th District.

## **WHERE TO GO**

**Casa della Salute S.CATERINA DELLA ROSA Via Nicolò Forteguerri, 4**

Opening hours: 7.30/18.15 From Monday to Friday – 7.30/13.00 Saturday

Choice and revocation of the doctor opening hours: 8.00/17.45 From Monday to Friday – 8.00/12.45 Saturday

Ticket Exemption Ticket for income opening hours: 8.00/16.00 From Monday to Friday

**BRESADOLA Specialist Polyclinic, Via Giacomo Bresadola, 56**

Opening hours: From Monday to Friday 7.45/17.50 - Saturday 7.45/12.00 (17.15-17.50 withdrawal of medical reports and medical examinations only)

**SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14**

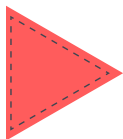
Opening hours: Monday and Tuesday 7.45/17.30 – Wednesday, Thursday and Friday 7.45/12.30 - Closed on Saturdays

**LA RUSTICA Specialist Polyclinic, Via della Rustica, 218**

Opening hours: From Monday to Thursday 7.45/17.30 – Friday 7.45/12.30 - Closed on Saturdays

To make phone reservations RECUP, the toll free number 80.33.33, from November 1, 2018, will increase to 06.99.39. Please note that health services can also be booked on the website:

<https://www.salutelazio.it/>



## CLINICAL TESTS CENTRES

DIRECT ACCESS

### PRESENTATION

All tests: Blood - faeces - urine - bacteriological - nuclear.

### BENEFICIARIES

All people living in the 5th District.

### WHERE TO GO

**Casa della Salute S.CATERINA DELLA ROSA Via Nicolò Forteguerri, 4**

Opening hours for samples takings: 7.30/11.00 from Monday to Saturday

Opening hours for the withdrawal of medical reports: 8.00/18.00 from Monday to Friday -8.00/13.00 Saturday

**SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14**

Opening hours for samples takings: 7.45/9.30 from Monday to Friday

Opening hours for the withdrawal of medical reports: 7.45/17.00 Monday and Tuesday -7.45/12.30 Wednesday, Thursday and Friday

**BRESADOLA Specialist Polyclinic, Via Giacomo Bresadola, 56**

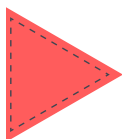
Opening hours for samples takings: 7.45/10.00 from Monday to Saturday

Opening hours for the withdrawal of medical reports: 7.45/17.50 from Monday to Friday -7.45/12.00 Saturday

**LA RUSTICA Specialist Polyclinic, Via della Rustica, 218**

Opening hours for samples takings: from Monday to Friday 7.45/10.00

Opening hours for the withdrawal of medical reports: Monday and Tuesday 7.45/17.00- Wednesday, Thursday and Friday 7.45/12.30



## NURSING SERVICES

### PRESENTATION

Dressings – injection therapy – replacement of the bladder catheter – ostomies management - etc.

### BENEFICIARIES

All people living in the 5th District.

### WHERE TO GO

**Casa della Salute S.CATERINA DELLA ROSA Via Nicolò Forteguerra, 4**

Opening hours: From Monday to Saturday 8.00/12.00

**SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14**

Opening hours: Monday and Friday 10.30/13.00- Monday, Tuesday and Thursday 14.00/16.30

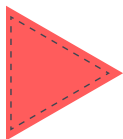
**BRESADOLA Specialist Polyclinic, Via Giacomo Bresadola, 56**

Opening hours: From Monday to Saturday 8.30/12.30- Monday, Wednesday and Friday 14.00/16.00

**LA RUSTICA Specialist Polyclinic, Via della Rustica, 218**

Opening hours: From Monday to Friday 8.30/12.30

To access the service, the prescription of a General Practitioner or a Paediatrician of free choice is required.



## SCREENING PROGRAMS

### PRESENTATION

#### Mammography

To prevent breast cancer, for women aged 50 to 74 years.

Casa della Salute S.CATERINA DELLA ROSA Via N. Forteguerri, 4  
BRESADOLA Specialist Polyclinic, Via G. Bresadola, 56

#### Pap-Test

To prevent cervical cancer, for women aged 25 to 64 years.

#### Rectal colon

To prevent colon rectal cancer, for people aged 50 to 74 years.

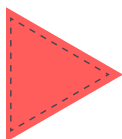
Casa della Salute S.CATERINA DELLA ROSA Via N.Forteguerri, 4  
SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14  
LA RUSTICA Specialist Polyclinic, Via della Rustica, 218  
BRESADOLA Specialist Polyclinic, Via G.Bresadola, 56

### BENEFICIARIES

All people living in the 5th District.

### WHERE TO GO

For membership and information, please call the following number:  
800.405.051, from Monday to Friday 8.00 - 18.00



## HOME ASSISTANCE - CAD

### PRESENTATION

Nursing, rehabilitative, and medico-specialist assistance, health education, blood samples.

### BENEFICIARIES

Partially or totally non-self-sufficient users, who are not deambulant and cannot be transported with the common means of transport at the facilities present on the territory, can take advantage of home assistance.

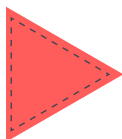
### WHERE TO GO

**SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14**

Home care operation centre (CARE) telephone number 06.41436424

### HOW TO ACCESS

Access on request by the General Practitioner, filling out the forms prepared on the company portal and service evaluations.



## FORENSIC MEDICINE

### PRESENTATION

Certifications of Forensic Medicine

### WHERE TO GO

**BRESADOLA Specialist Polyclinic, Via G. Bresadola, 56**

Opening hours: 9.00/12.00 from Monday to Friday -14.30/17.30

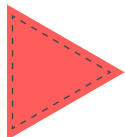
Tuesday and Thursday –15.00/17.00 Monday, Wednesday and

Friday - direct access-

**SAN FELICE Specialist Polyclinic, Via degli Eucalipti,14**

Opening hours: Monday, Thursday and Friday 9.00/12.00

-direct access-



## **PROTHESIC ASSISTANCE**

### **PRESENTATION**

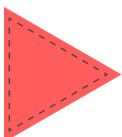
Provision of devices and aids.

### **WHERE TO GO**

VIA CASILINA, 395

Opening hours: Monday, Wednesday and Friday 8.30/12.00

-direct access-



## **PROTHESIC ASSISTANCE OF ABSORBENCE DEVICES**

### **PRESENTATION**

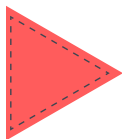
Provision of absorbency devices (mattress cover, incontinence diapers, etc)

### **WHERE TO GO**

VIA CASILINA, 399

Opening hours: Monday, Wednesday and Friday 8.30/12.00

Thursday 14.30/17.00 -direct access-

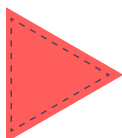


## **INVALIDS ACCORDING TO THE LAW 104/94 - L.68 DEAF-MUTE PEOPLE**

Via Bruno Rizzieri, 226

Administrative office toll number: **800.07.08.08**

From Monday to Friday 10.00/13.00



## **DIRECT PHARMACEUTICAL ASSISTANCE**

### **PRESENTATION**

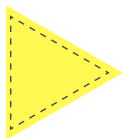
Registration of drugs subject to the register of the Local Health Authority (ASL), authorisation for liquid oxygen, insulin pumps, material for diabetic people, nourishment.

### **WHERE TO GO**

VIA CASILINA, 395

Opening hours: 9.00/12.30 From Monday to Friday -15.00/17.00  
Tuesday and Thursday -direct access-





## **DAY CENTRES FOR VULNERABLE SENIORS**

### **PRESENTATION**

The facility receives seniors with partial self-sufficiency, in order to respond to the needs of socialisation, recovery and maintenance of psychophysical abilities.

### **BENEFICIARIES**

Women aged 60 and over, men aged 65 and over, living in the area, partially self-sufficient and in need of assistance during the day.

### **WHERE TO GO**

#### **At PUA**

Via Niccolò Forteguerri 4 c/o la Casa della Salute S. Caterina della Rosa

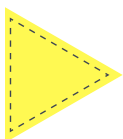
Receiving days: Tuesday, Thursday, Friday 9,00 – 13,00

Thursday 15,00 – 17,00

Viale Palmiro Togliatti, 983, 5th District

Receiving days: Monday, Tuesday, Thursday 9,00 – 13,00

Thursday 15,00 – 17,00



## **DAY CENTRES FOR PEOPLE WHO SUFFER FROM ALZHEIMER'S DISEASE AND OTHER TYPES OF DEMENTIA**

### **PRESENTATION**

Personalized support, rehabilitation, and assistance programs for patients with dementia. Home transportation is planned.

### **BENEFICIARIES**

Patients suffering from Alzheimer's disease or other types of dementia who live in the District.

## WHERE TO GO

**For the updated list of locations, please contact PUA**

Via Niccolò Forteguerra 4 c/o la Casa della Salute S. Caterina della Rosa

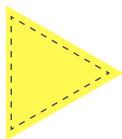
Receiving days: Tuesday, Thursday, Friday 9.00/13.00

Thursday 15.00/17.00

Viale Palmiro Togliatti, 983, 5th District

Receiving days: Monday, Tuesday, Thursday 9.00/13.00

Thursday 15.00/17.00



## SUMMER VACATIONS

### PRESENTATION

The council organizes holidays and other summer activities for seniors.

### BENEFICIARIES

Self-sufficient or partially self-sufficient people, women aged 60 and over and men aged 65 and over. (For the participation of the spouses, age limit is requested to only one of them).

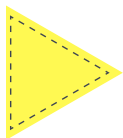
People with a disability greater than 70% and aged over 45.

Disabled children of seniors who apply to stay and are under 45 years of age.

### WHERE TO GO

Offices and social centres for the elderly of the 5th Municipality of Rome – viale Palmiro Togliatti 983

PLEASE SUBMIT THE APPLICATION AT THE APPROPRIATE NOTICE



## RETIREMENT HOME

### BENEFICIARIES

Women aged 60 and over and men aged 65 and over, who are totally or partially self-sufficient.

### WHERE TO GO

#### At PUA

Via Niccolò Forteguerri 4 c/o la Casa della Salute S. Caterina della Rosa

Receiving days: Tuesday, Thursday, Friday 9,00 – 13,00

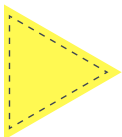
Thursday 15,00 – 17,00

Viale Palmiro Togliatti, 983, 5th District

Receiving days: Monday, Tuesday, Thursday 9,00 – 13,00

Thursday 15,00 – 17,00

**For the list of the retirement homes in the region, please visit the website [www.comune.roma.it](http://www.comune.roma.it), or contact PUA.**



## SENIORS' COMMUNITY CENTRES

### PRESENTATION

Seniors' Community Centres organise activities of every type, such as social, cultural, and entertainment activities.

### BENEFICIARIES

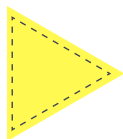
People who live in the District, aged 55 and over, and people with more than a 60% disability, aged 40 and over.

In order to encourage socialisation, the partner of the person who is already registered in the Seniors' Community Centre is allowed to register himself/herself, if non-senior nor disabled.

## WHERE TO GO

At one of the following centres in the District area

Name	Address
Centro anziani Casilino 23	Via Ferraironi 94
Centro anziani Villa Gordiani	Via Prenestina 351
Centro anziani De Magistris	Via de Magistris 21
Centro anziani Teresa Frassinelli	Via Isidoro di Carace s.n.c.
Centro anziani Isidoro di Carace	Via di Porta Furba
Centro anziani Valente	Via G.B. Valente 85
Centro anziani Alessandrino	Viale Alessandrino 310
Centro anziani Casacalda	Via Casacalda 65
Centro anziani Giorgio Morandi	Viale G. Morandi s.n.c.
Centro anziani Frassini	Via dei Frassini
Centro anziani Lepetit	Via Lepetit 86
Centro anziani Luigi Petroselli	Via Locorotondo s.n.c.
Centro anziani Nino Manfredi	Via Emilio Chiovenda s.n.c.
Centro anziani Sandro Pertini	Via degli Aceri 57
Centro anziani Michele Testa	Via De Pisis 1
Centro anziani Vito Federici	Via Casalbordino 31



## STAYS FOR SENIORS AND RECREATIONAL ACTIVITIES

### PRESENTATION

The council organizes holidays and other summer activities for seniors.

## **BENEFICIARIES**

Self-sufficient or partially self-sufficient people, women aged 60 and over and men aged 65 and over. (For the participation of the spouses, age limit is required to only one of them).

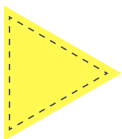
People with a disability greater than 70% and aged over 45.

Disabled children of seniors who apply to stay and are under 45 years of age.

## **WHERE TO GO**

Offices and social centers for the elderly of the 5th Municipality of Rome – viale Palmiro Togliatti 983.

PLEASE SUBMIT THE APPLICATION AT THE APPROPRIATE NOTICE



## **HOME SUPPORT FOR SENIORS - SAISA**

## **PRESENTATION**

The service aims at the maintaining and/or restoring psychophysical abilities of the elderly, in order to:

Stay in their homes;

Avoid institutionalization and/or protracted hospitalization;

Recover and improve their residual capabilities;

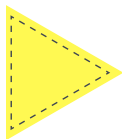
Provide support to families.

## **BENEFICIARIES**

Women aged 60 and over and men aged 65 and over, living in the District.

## **WHERE TO GO**

At PUA. Please read page 1



## DE-HOSPITALIZATION WITH MEDICAL CARE CONTINUITY

### PRESENTATION

The service is addressed to adults and elderly people living in the District during the discharge phase of hospitals, suffering from temporary disabling conditions, who are in conditions of difficulty, and without a supporting network.

It provides home-based assistance with both social and health care, for up to 60 days.

### BENEFICIARIES

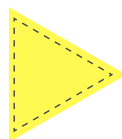
Patients during the discharge phase of hospitals, who need a support at home.

### WHEN SUBMITTING THE REQUEST

At least one week before discharge from the hospital, by the Hospital itself.

### WHERE TO GO

At the hospital, where the person is hospitalized.



## HOSPICE

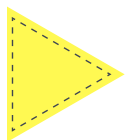
### PRESENTATION

It accepts requests for assistance and care in residential and semi-residential structures for non-autonomous people (RSA).

Palliative care assistance in institutions accredited by the National Health System (SSN) (Hospice)

### WHERE TO GO

Casa della Salute S.CATERINA DELLA ROSA Via N. Forteguerra, 4  
Opening hours: 9.00/13.00 Monday, Wednesday, Friday -direct access-



## **PARTICIPATION OF THE COUNCIL TO THE HOSPITALIZATION FEES FOR THE MEDICAL ASSISTED RESIDENCES (RSA)**

### **PRESENTATION**

The service is a cost-sharing related only to hotel costs (borne by the citizens admitted to nursing homes) paying the quota calculated directly at the residence, which provides medical care 24 hours a day.

### **BENEFICIARIES**

Non-autonomous residents with ISEE incomes up to € 20,000.00, calculated by applying specific reference legislation.

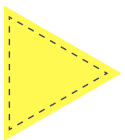
### **WHERE TO GO**

Requests can be submitted at RSA office in:

Via dell'Acqua Bulicante, 28

Please contact the following number 06 69606642 to get an appointment.

Viale Palmiro Togliatti, 983, 5th District, Tel. 06.69607659



## **HOMELESS PEOPLE REGISTRATION**

### **PRESENTATION**

All the Municipalities provide a service that allows the registration in Via Modesta Valenti: it is a conventional address, which it means that it is not real. The registration allows the enjoyment of all the rights of citizenship, like the right to vote, the possibility of obtaining the documents of identity and the certifications of register corresponding, and the access to the contributions and the services.

## **BENEFICIARIES**

Homeless people living in the District.

## **WHERE TO GO**

**At PUA**

Via Niccolò Forteguerri 4 c/o la Casa della Salute S. Caterina della Rosa

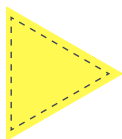
Receiving days: Tuesday, Thursday, Friday 9,00 – 13,00

Thursday 15,00 – 17,00

Viale Palmiro Togliatti, 983, 5th District

Receiving days: Monday, Tuesday, Thursday 9,00 – 13,00

Thursday 15,00 – 17,00



## **POPULAR SOUPS AND DORMITORIES**

## **PRESENTATION**

The service allows the issuance of an authorization for the consumption of the meal (lunch / dinner) and / or the night at the soup kitchens and/or reception centres affiliated to Roma Capitale.

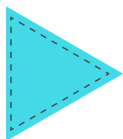
## **BENEFICIARIES**

Homeless citizens and/or with significant problems of social and economic fragility.

## **WHERE TO GO**

**At PUA**





## VACCINATION CENTER FOR ADULTS AND CHILDREN AGED 2 AND MORE

### PRESENTATION

Compulsory and recommended vaccinations for adults and children aged 2 and more. Appointment request and historical certificate of vaccination for the citizens born after 1984 can be done at the Single Reservation Centres (CUP).

Please also contact the following number: **06 51006666**

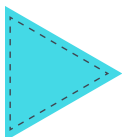
### WHERE TO GO

VIA TELESE, 80

Opening hours: 8.30/11.30 from Monday to Friday, and 14.00/16.00 Tuesday and Thursday

SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14

Opening hours: 8.30/12.10 from Monday to Saturday, and 14.00/16.40 Tuesday and Thursday



## ADULTS WITH DISABILITIES

### PRESENTATION

Health services of social interest for the prevention, identification and control of disability of citizens aged 18 and over suffering from motor neuron diseases and neuropsychological disability.

### BENEFICIARIES

Citizens aged 18 and over.

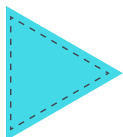
## WHERE TO GO

VIA CASILINA, 395

Opening hours: 9.00/12.00 from Monday to Friday –  
15.00/17.00 Tuesday and Thursday -direct access-

SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14

Opening hours: 9.00/13.00 from Monday to Friday - direct access -



## MENTAL HEALTH CENTRE

### PRESENTATION

The service deals with health, psychological and social problems related to psychic distress.

### BENEFICIARIES

Citizens aged 18 and over.

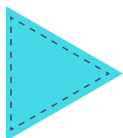
## WHERE TO GO

VIA CASILINA, 395

Opening hours: 9.00/20.00 from Monday to Friday –  
8.00/14.00 Saturday -direct access-

SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14

Opening hours: 9.00/20.00 from Monday to Friday –  
8.00/14.00 Saturday -direct access-



## **SERVICES FOR ADDICTIONS SER.D**

### **PRESENTATION**

Prevention, treatment and rehabilitation of substance dependence states and non-substance dependence.

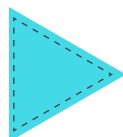
### **BENEFICIARIES**

Citizens living in the 5th District.

### **WHERE TO GO**

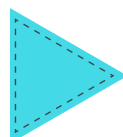
VIA CASILINA, 397

Opening hours: Monday, Tuesday, Wednesday, Friday 8.15/13.15-15.00/18.30 – Thursday 8.15/12.30- 15.00/18.30 - Saturday 8.15/12.30 (Sunday in turn shift with the others Sert of ASL Roma2) – direct access-



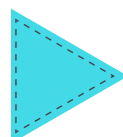
## **HOSPICE**

**GO TO PAGE 22**



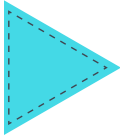
## **POPULAR SOUPS AND DORMITORIES**

**GO TO PAGE 24**



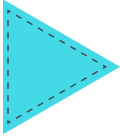
## **PARTICIPATION OF THE COUNCIL TO THE HOSPITALIZATION FEES FOR THE ASSISTED MEDICAL RESIDENCES (RSA)**

**GO TO PAGE 23**



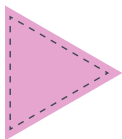
**DAY CENTRES FOR PEOPLE WHO  
SUFFER FROM ALZHEIMER'S  
DISEASE**

**GO TO PAGE 17**



**HOMELESS PEOPLE  
REGISTRATION**

**GO TO PAGE 23**



## ADOPTIONS

### PRESENTATION

The service supports couples in their path towards national and/or international adoption. The couple participates in the Orientation Group on Adoption (GOA) after getting an appointment. The GOA offers meetings every two weeks, led by a psychologist and a social worker. The service accompanies the adoptive family in a path of placement of the child in the family, supervising progresses.

### BENEFICIARIES

Married couples or partners who have cohabited continuously for at least three years, who wish to adopt a child, and who have participated in Goa and have obtained certification to be presented to the Juvenile Court to be available to the child adoption.

### WHERE TO GO

- Centro Comunale per le Adozioni e l'Affido (Municipal Center of adoption and foster care), Viale Manzoni, 16

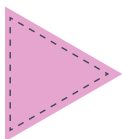
06.68806880 (from Monday to Friday 9.00-13.00)

Open to the public by appointment for GOA meetings

- Secretariat for adoptions, Via S. Benedetto del Tronto

06.41436333 (Tuesday and Friday 9.00 - 13.00)

- For information, please contact Dr. Santoni, Social Worker of the 5th District, to get an appointment, (Tel. 06.69607645) or email her [giuseppina.santoni@comune.roma.it](mailto:giuseppina.santoni@comune.roma.it)



## PLACEMENT IN HOME

### PRESENTATION

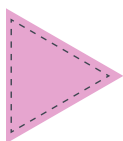
It is an intervention dedicated to those children whose families are experiencing severe hardships and a temporary crisis, and who need support and relief. The reception can be full-time or part-time.

## **BENEFICIARIES**

Families (with or without children) or singles available to welcome and support children in difficulty and their families.

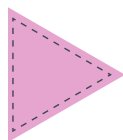
## **WHERE TO GO**

Please read the paragraph about adoptions.



## **VACCINATION CENTRE FOR ADULTS AND CHILDREN AGED 2 AND MORE**

**GO TO PAGE 25**



## **PROTECTION OF MENTAL HEALTH AND REHABILITATION OF DISORDERS IN CHILDHOOD AND ADOLESCENCE(TSMREE)**

## **PRESENTATION**

Prevention, diagnosis, treatment and rehabilitation of neurological, neuropsychological and psychopathological disorders in children and adolescents from 0 to 18 years, as well as developmental disorders in children and adolescents.

## **BENEFICIARIES**

Children and adolescents aged 0 to 18 living in the 5th District

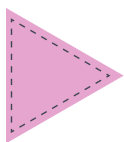
## **WHERE TO GO**

VIA CASILINA, 395

Opening hours: from Monday to Friday 8.00/13.00 -direct access-

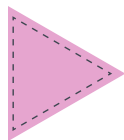
SAN FELICE Specialist Polyclinic, Via degli Eucalipti, 14

Opening hours: from Monday to Thursday 9.00/12.00 -direct access-



## **SPORTELLO DONNA (ASSOCIATION AGAINST VIOLENCE AND GENDER DISCRIMINATION)**

**GO TO PAGE 6**



## **CHILDREN'S RECREATIONAL CENTRES, TEENAGERS' CENTRES, AND INTERCULTURAL CENTRES**

### **PRESENTATION**

These territorial facilities welcome children and adolescents from the territory for free, and offer social, educational, cultural, and recreational activities.

### **BENEFICIARIES**

Children and teenagers up to 18 years old.

### **WHERE TO GO**

Please visit the following facilities:

**Children's recreation  
centres – 3 to 12 years old  
(disabled children  
admitted)**

Piazza dei Mirti 30  
Via Policastro 34  
Via Molfetta 30

**Centres for Teenagers – 11  
to 18 years old**

Via dei Sesami 20  
Viale Irpinia 50  
Viale Morandi 98  
Via De Magistris 19

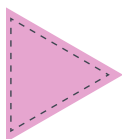
**La Rustica Children's Day  
Centre**

Via Naide 116

**Intercultural Centres**

3 to 6 years old, Via Alberto  
da Giussano 58

6 to 18 years old (disabled  
children admitted) Via  
Collatina 286



## **FAMILY AND MATERNITY ASSISTANCE CENTRES, AND VACCINATION CENTRES FOR CHILDREN UP TO 2 YEARS OF AGE**

### **PRESENTATION**

Protecting women, children, and families' health throughout prevention, education, social, medical, and psychological assistance. Compulsory and recommended vaccinations for children from 0 to 2 years old

### **WHERE TO GO**

**VIA CASILINA , 711**

(zones: Villa De Sanctis –  
Torpignattara - Casilino 23 -  
Quadraro vecchio)

**VIA MANFREDONIA, 43**

(zone: Quarticciolo)

**VIA HERBERT SPENCER, 282**

(zones: Via G.Battista Valente –  
Via A. Bullicante left side)

**P.ZZA DEI CONDOTTIERI, 34**

(zones: Via A.Bullicante – P.le  
Prenestino)

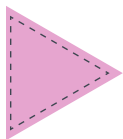
**VIA DELLE RESEDE, 1**

(zone: Centocelle)

**VIA DI TOR CERVARA, 307**

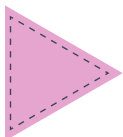
(zone: Tor Cervara)





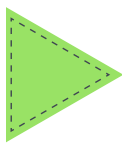
## **HOMELESS PEOPLE REGISTRATION**

**GO TO PAGE 23**



## **REQUIRING AUTHORISATIONS FOR THE MEDICALLY ASSISTED PROCREATION**

**GO TO PAGE 7**



## SERIOUS DISABILITY

### PRESENTATION

It is an economic contribution for children, adults and seniors, who are non-self-sufficient, and suffering from a very serious disability. According to the ministerial ordinance dated September 26, 2016, beneficiaries can have the contribution, which is granted in the form of:

- care allowance for a monthly amount of € 800.00; OR
- care contribution for the caregiver to help the family, amounting to € 700.00 per month.

### BENEFICIARIES

Children, adults and seniors, who are non-self-sufficient, and suffering from a very serious disability, according to the ministerial ordinance dated September 26, 2016.

### WHERE TO GO

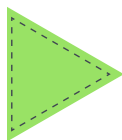
At PUA

Via Niccolò Forteguerra 4 c/o la Casa della Salute S. Caterina della Rosa

Receiving days: Tuesday, Thursday, Friday 9,00 – 13,00  
Thursday 15,00 – 17,00

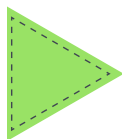
Viale Palmiro Togliatti, 983, 5th District

Receiving days: Monday, Tuesday, Thursday 9,00 – 13,00  
Thursday 15,00 – 17,00



## ADULTS WITH DISABILITIES

**GO TO PAGE 25**



## **CAR MARKS FOR DISABLED PEOPLE**

### **BENEFICIARIES**

Citizens with a temporary or permanent physical disability, living in the District, can apply for the recognition of their benefits in the road traffic.

### **WHERE TO GO**

- Ufficio Contrassegni (Car marks applications' office for disabled people)

Via Prenestina 510 - Tel. 06.69607388

Monday, Tuesday, Thursday 9.00 – 12.30;

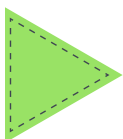
Tuesday and Thursday 14.30 – 15.30

- URP (Public Relations Offices)

Via di Torre Annunziata, 1 tel. 06.69606336

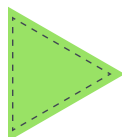
From Monday to Friday 8.30 - 12.00

Tuesday and Thursday 14.00 - 16.00



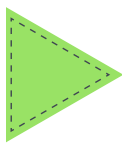
## **PROTECTION OF MENTAL HEALTH AND REHABILITATION OF DISORDERS IN CHILDHOOD AND ADOLESCENCE (TSMREE)**

**GO TO PAGE 30**



## **CURARE CON CURA ("TAKE CARE WITH CARE")**

**GO TO PAGE 3**



## CUSTOMISED PARKING SPACE

### PRESENTATION

The customised parking space is a right of citizens with disabilities, who possess the mark and the certificate of serious disability in accordance with paragraph 3 of Article 3 of L.104 / 92, a special driver's license, and a modified car. People with a severe disability, are allowed to obtain the customised parking space in cases of particular social importance (article 11 / bis of the resolution of the municipal council n ° 47/2009). The concession of this benefit involves the participation of several municipal services (the social service, the local police and the technical organization unit), as well as the forensic medical service of the Local Health Authority.

### WHERE TO GO

- Ufficio Contrassegni (Car marks applications' office for disabled people)

Via Prenestina 510 - Tel. 06.69607388

Monday, Tuesday, Thursday 9.00 – 12.30;

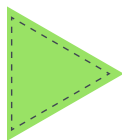
Tuesday and Thursday 14.30 – 15.30

- URP (Public Relations Offices)

Via di Torre Annunziata, 1 tel. 06.69606336

From Monday to Friday 8.30 - 12.00

Tuesday and Thursday 14.00 - 16.00



## PARTICIPATION OF THE COUNCIL TO THE REHABILITATION ACTIVITIES FEES

### PRESENTATION

The service is a cost-sharing related to hotel expenses for the rehabilitation activities provided by medical centres, whether residential or semi-residential. The payment of the calculated quota must be submitted directly to the centre.

**BENEFICIARIES**

Non-autonomous citizens with ISEE income up to € 20,000.00, calculated by applying the specific reference to the law.

**WHERE TO GO**

At RSA offices

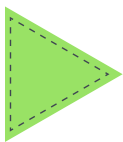
Via dell'Acqua Bulicante, 28

Please contact the RSA office at the following number:

06 69606642 to get an appointment.

Viale Palmiro Togliatti, 983, 5th District

Tel. 06.69607659



## **DAY CENTERS AND OTHER SOCIALIZATION AND LEISURE SERVICES FOR PEOPLE WITH DISABILITIES**

**PRESENTATION**

Day centres for citizens with moderate disabilities, socialization clubs for citizens with mild disabilities, and other projects, aim to improve the level of independence and self-reliance of people with disabilities, facilitate socialization, and contribute to their families' relief.

**BENEFICIARIES**

Disabled citizens living in the District.

**WHERE TO GO**

At PUA

Via Niccolò Forteguerri 4 c/o la Casa della Salute S. Caterina della Rosa

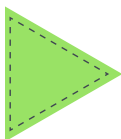
Receiving days: Tuesday, Thursday, Friday 9,00 – 13,00

Thursday 15,00 – 17,00

Viale Palmiro Togliatti, 983, 5th District

Receiving days: Monday, Tuesday, Thursday 9,00 – 13,00

Thursday 15,00 – 17,00



## HOME ASSISTANCE TO DISABLED PEOPLE - SAISH

### PRESENTATION

The "Service for the autonomy and the integration of the disabled person" (SAISH) is a social assistance service for people with disabilities. It is coordinated by the Social Services of the municipality and by the social services of the Local Health Authority (ASL).

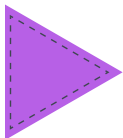
### BENEFICIARIES

Women up to 60 years old and men up to 65 years old who suffer from a severe disability, recognized by the law n. 104/92 art. 3 co. 3, and who present a permanent and serious limitation of personal autonomy in the exercise of one or more essential functions of life (which cannot be overcome by assistive devices). The service is provided directly and indirectly.

The indirect assistance intervention is an economic contribution intended for the payment of a home caregiver chosen by the person concerned.

### WHERE TO GO

At PUA



## RESIDENTIAL EMERGENCY

### PRESENTATION

The municipal resolution n. 163/98 is an ephemeral financial intervention (maximum duration 4 years) for the payment of part of the home rent to be paid to the tenant. An evaluation commission establishes the extent of the intervention by considering the economic conditions of the user and the availability of funds.

### BENEFICIARIES

All citizens living or having their last residence in the District, who have been expelled, and who have entered into a new lease agreement duly registered.

### WHERE TO GO

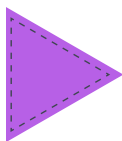
#### At PUA

Via Niccolò Forteguerri 4 c/o la Casa della Salute S. Caterina della Rosa

Receiving days: Tuesday, Thursday, Friday 9,00 – 13,00  
Thursday 15,00 – 17,00

Viale Palmiro Togliatti, 983, 5th District

Receiving days: Monday, Tuesday, Thursday 9,00 – 13,00  
Thursday 15,00 – 17,00



## INCLUSIVE INCOME- REI

### PRESENTATION

Inclusive income (REI) is a national plan to combat poverty and social exclusion, and it has been promoted by the Ministry of Labor and Social Policy. The plan includes an economic benefit, paid monthly to families through an electronic payment card (REI card), and a personalized project of social and professional inclusion planned by the municipal social services.

### BENEFICIARIES

Access conditions to the service that must be possessed by the family are the following:

- a valid ISEE value of less than 6000 euros;
- an ISRE value (the ISEE income indicator, i.e. the SRI ratio divided by the equivalence scale, net of increases) of less than 3,000 euros;
- a property value different from the dwelling house, less than 20,000 euros;
- a value of movable property (deposits, current accounts) of less than 10,000 euros (reduced to 8,000 euros for the couple and 6,000 euros for one single person).

To access the REI, it is also necessary that each member of the family:

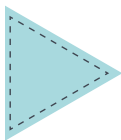
- is not already receiving social insurance benefits for employment (NASpI) or other social aid for economic support, in the case of involuntary unemployment;
- does not own cars and / or motorcycles registered for the first time in the 24 months before the application (with the exception of motor vehicles and motorcycles for which there is a tax relief for persons with disabilities);
- has no vessels and boats intended for navigation for sporting or recreational purposes (Article 3 (c.1) of Legislative Decree 171/2005).



**WHERE TO GO**

At the 5th District in Viale Palmiro Togliatti 983 and via dell'Acqua Bulicante 28 bis.

Receiving days: Monday, Tuesday, Thursday 9.00 – 13.00;  
Tuesday and Thursday 15.00 – 17.00



## **SOCIAL EMERGENCY CALL CENTRE - S.O.S.**

### **PRESENTATION**

The Social Emergency call centre is located into the Department of Social Policy, Subsidiarity, and Health. It employs over 100 social workers. Social workers intervene after a first phone call by the user who accesses the service, either by an active permanent surveillance system in the city.

Municipal Services, Local Health Authority, Court, School system, and retirement homes coordinate the service together.

### **Activities**

- Telephone request evaluation
- Telephonic support
- Guiding and information
- Coordination of social emergency related activities
- Sending Social workers in order to verify the communicated situation
- Activating territorial services and the formal and informal social networks
- Database management
- Temporary managing of the problem while waiting for the activation of the suitable social and health services
- Specific services depending on the needs: hospitalisation or placement in the retirement homes or shelters for minors, and other interventions.

### **BENEFICIARIES**

The service is offered to all those suffer from an extreme social vulnerability, such as homeless people, mothers and children under age, unaccompanied children.

## WHERE TO GO

- You can directly contact the social emergency call
- The service is active all the year, 24 hours a day
- No formal requirements to use the service
- Free call

**Social Emergency Call Centre: 800.44.00.22 – active all the year, 24 hours a day.**

# Aggiornamenti

**DATA** 15 Ottobre, 2018

**OGGETTO** pag. 2 specifica quartieri Municipio  
Roma V, numero tel PUA  
pagg. 35 e 36 Inserimento URP  
Torre Annunziata  
pag. 42 Inserimento Sala Operativa  
Sociale

**DATA** 22 Ottobre, 2018

**OGGETTO** pag. 4 orari Terapia Anticoagulante  
(TAO)  
pag. 10 Sportelli Polifunzionali info  
RECUP  
pag. 26 Orari CSM

**DATA** 12 Novembre, 2018

**OGGETTO** pag. 15 Orari Assistenza Protesica  
pag. 15 Orari Assistenza Protesica  
Forniture per l'assorbimento